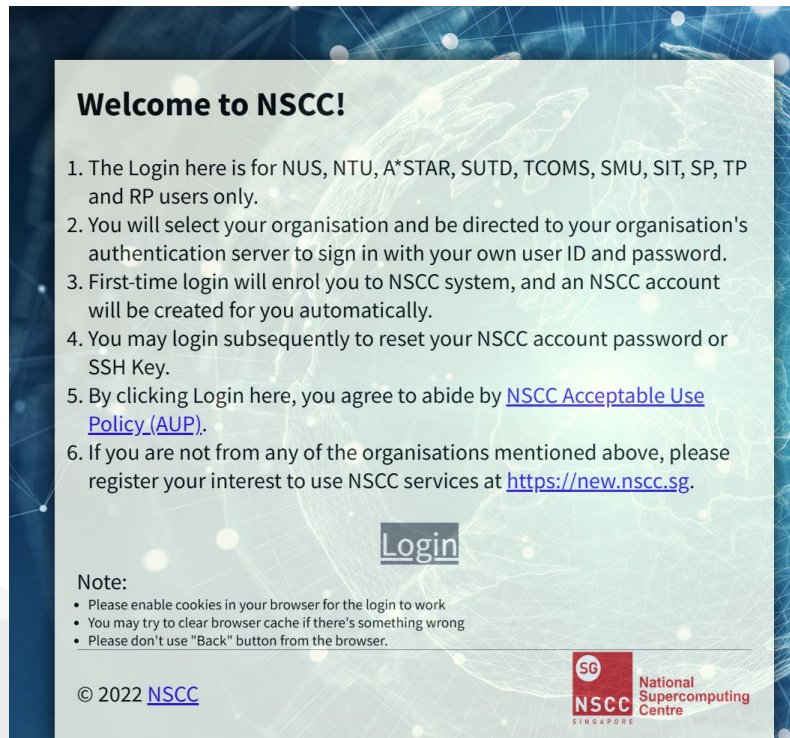


Projects Portal Guide

Things to Note

1) Self-registration

- For NUS, NTU, A*STAR, SUTD, TCOMS, SMU, SIT, SP, TP and RP users
- Registration via: <https://user.nscg.sg/saml/>



Welcome to NSCC!


1. The Login here is for NUS, NTU, A*STAR, SUTD, TCOMS, SMU, SIT, SP, TP and RP users only.
2. You will select your organisation and be directed to your organisation's authentication server to sign in with your own user ID and password.
3. First-time login will enrol you to NSCC system, and an NSCC account will be created for you automatically.
4. You may login subsequently to reset your NSCC account password or SSH Key.
5. By clicking Login here, you agree to abide by [NSCC Acceptable Use Policy \(AUP\)](#).
6. If you are not from any of the organisations mentioned above, please register your interest to use NSCC services at <https://new.nscg.sg>.

Login

Note:

- Please enable cookies in your browser for the login to work
- You may try to clear browser cache if there's something wrong
- Please don't use "Back" button from the browser.

© 2022 [NSCC](#)



2) Account Request Form

- For all other users
- Buffer up to 5 working days
- Request via <https://new.nscg.sg/>



NSCC ACCOUNT CREATION FORM

Please complete the form to request for a user account. Kindly note that it will take 7 working days to process the creation of user account.

Important: If you are from **A*STAR, NTU, NUS, SUTD, TCOMS, SMU, SIT, SP, TP or RP**, you may skip this form and proceed to **New User Enrolment**.

[NSCC's Official Site](#)
[NSCC's Help Site](#)

PERSONAL INFORMATION

Salutation* Select an option ▾	First name* First name	Last name* Last name
Nationality* Singaporean	Preferred NSCC User ID* XXXXXXXX	

Note: User ID is limited to 8 characters and subjected to availability and approval. A new User ID will be assigned if the requested User ID is not available.

ORGANISATION INFORMATION

Name of Organisation* Name of organisation	
Department* Department	Designation* Designation

1 Basic Information

Projects Portal



Welcome to the NSCC Projects Portal. This portal allows you to create an application, as well as to renew, view and update the deliverables for your existing projects. Please refer to the Projects Portal User Guide if you require assistance to navigate the portal.

ACTIONS

Request or view projects here

Announcement 1

Manage Project

Create Project

Logout

Project Request Form

Please remember to complete and submit your application form before the end of the application window. If you wish to continue your application later, remember to click the "Save Draft" button.

1. Please ensure you click "Submit" after completing the application.

2. The Principal Investigator (PI) must be informed if the application is being submitted on their behalf.

- 1 Basic Information
- 2 Project Type
- 3 Project Deliverables

Basic Information

Project Name *
Please use the same project name as per your funding application.

3. Please use the same Project Name as the one used in your funding application. This will facilitate verification by your Research Office.

Project Description * ⓘ
Please describe your project, including the following information:

Project Benchmark *

Primary Scientific Domain*
Please Select One

Additional Scientific Domains ⓘ

Organisation
Choose...

If Others, please state ⓘ

Software Application * ⓘ
e.g. VASP, LAMMPS, GROMACS, etc.

Type of computation * ⓘ

Principal Investigator / Project Supervisor *

Please provide the contact information of the Principal Investigator (PI) or supervisor. For group projects, please note that the applicant should be the PI or a team member authorised by the PI to submit the application on their behalf.

This must be a person different from the Project Applicant.

For users from IHLs (SIT, SMU, SUSS, NP, NYP, RP, SP, TP), the PI / project supervisor must be from the same institute as the applicant.

Name * **Salutation ***
Choose...

Organisation * **Department ***

Contact Number * **Official Email ***

Add member 0 - members
Have you or your project member(s) used NSCC systems before?
 Yes No

4. Provide valid NSCC UserIDs of the members the PI wishes to add to the Project Folder and indicate if any of them have used NSCC systems before. Names and email addresses will not be accepted.

Save Draft

2 Project Type

Projects Portal



Welcome to the NSCC Projects Portal. This portal allows you to create an application, as well as to renew, view and update the deliverables for your existing projects. Please refer to the Projects Portal User Guide if you require assistance to navigate the portal.

ACTIONS

Request or view projects here

Announcement 1

Manage Project

Create Project

Logout

Project Request Form

Please remember to complete and submit your application to continue your application later,

1 Basic Information 2 Project Type 5 Summary

5. The Project Grant ID refers to the approved Grant ID given by the project's grantor/funding agency. It is NOT NSCC Project ID.

* Note that your project must be RIE funded.

Project Grant ID*

Project Start Date * Project End Date *
Date Date

6. This refers to the duration of your research project. For multi-year projects, please indicate the full project duration accordingly.

Is your project under any of the programme/RIE Pillars/domain listed below?

Domain
Please Select One

If your Domain is not in the list (Others), please elaborate:*

Overall project funding (SGD)

This question is required for us to have a high-level understanding of the scale of your project.

Status of Project funding *

Please Select One

If your project funding has yet to be approved, please state when you will be expecting to receive the results.

Date

7. Projects MUST have a sufficient budget allocated for compute resources to cover the entire project duration. Projects indicating zero compute budget will not be given priority.

Is there a compute budget (out of the overall project funding) allocated?

If yes, how much compute budget has been allocated (out of the overall project funding)? Please provide in SGD

<Leave blank if your answer is No. Note that projects without compute budget will not be prioritised.>

If no, please provide reasons below.

<Leave blank if your answer is Yes.>

8. Remember to click "Save Draft" after completing each segment.

Back Save Draft Next

3 Project Deliverables

Projects Portal



Welcome to the NSCC Projects Portal. This portal allows you to create an application, as well as to renew, view and update the deliverables for your existing projects. Please refer to the Projects Portal User Guide if you require assistance to navigate the portal.

ACTIONS

Request or view projects here

Announcement 1

Manage Project

Create Project

Logout

Project Request Form

Please remember to complete and submit your application form before the end of the application window. If you wish to continue your application later, remember to click the "Save Draft" button.

1	2	3	4	5
Basic Information	Project Type	Project Deliverables	Project Resources	Summary

Please provide the expected deliverables throughout the full duration of your project. Indicate the manpower involved in the project only and not the entire research lab/Institute. Select the relevant checkboxes and input the values. You need to select at least one deliverable type.

Training R&D Manpower for the Industry

Master Students Trained	<input type="checkbox"/>	<input type="text"/>
PhD Students Trained	<input type="checkbox"/>	<input type="text"/>
Total No. of RSEs Involved	<input type="checkbox"/>	<input type="text"/>
Master/PhD Students Spun Out as RSEs	<input type="checkbox"/>	<input type="text"/>
Research Staff Spun Out as RSEs	<input type="checkbox"/>	<input type="text"/>
No. of Post-doctoral Researchers Hired	<input type="checkbox"/>	<input type="text"/>

Developing Long Term R&D Capability

Joint Program/Projects with Local Universities	<input type="checkbox"/>	<input type="text"/>
No. of Invention Disclosures	<input type="checkbox"/>	<input type="text"/>
No. of Patents Filed	<input type="checkbox"/>	<input type="text"/>
No. of Patents Granted	<input type="checkbox"/>	<input type="text"/>
No. of Patents Commercialised	<input type="checkbox"/>	<input type="text"/>
No. of Papers Published in International Journals	<input type="checkbox"/>	<input type="text"/>
No. of Presentations at International Conferences	<input type="checkbox"/>	<input type="text"/>
No. of External Awards at International Level	<input type="checkbox"/>	<input type="text"/>

Is this an industry collaboration project? If yes, please identify all external partners, not limited to industry, such as overseas institutions (if any). If there are no external partners, please indicate "NA".

If you are unable to provide the full details required, please state your reasons here.

What is the nature and scope of the collaboration with the external partners? If there are no external partners, please indicate "NA".

If you are unable to provide the full details required, please state your reasons here.

What is the nature and scope of the collaboration with the external partners? If there are no external partners, please indicate "NA".

If you are unable to provide the full details required, please state your reasons here.

Would the research outputs (e.g. models, codes) generated using NSCC resources be shared with external research communities? If yes, please share more details.

If you are unable to provide the full details required, please state your reasons here.

[Back](#) [Save Draft](#) [Next](#)

9. Please share name of industry partners, if any.

10. Remember to click "Save Draft" after completing each segment.

4 Project Resources (Part 1)

Projects Portal



Welcome to the NSCC Projects Portal. This portal allows you to create an application, as well as to renew, view and update the deliverables for your existing projects. Please refer to the Projects Portal User Guide if you require assistance to navigate the portal.

ACTIONS

Request or view projects here

Announcement 1

Manage Project

Create Project

Logout

Project Request Form

Please remember to complete and submit your application form before the end of the application window. If you wish to continue your application later, remember to click the "Save Draft" button.

1	2	3	4	5
Basic Information	Project Type	Project Deliverables	Project Resources	Summary

- * You should submit your request in terms of CPU core hours for CPU-only jobs / GPU card hours for GPU jobs.
- * Each GPU card-hour requested on ASPIRE2A and ASPIRE2B includes 16 and 24 free CPU core-hours, respectively, within the same GPU node(s). If you need CPU core-hours on CPU-only nodes, request them separately, as they are charged separately.
- * They will be converted into Service Units (SU) automatically in the system.
- * ASPIRE2A+ is a GPU-only system. Please request this system if your project only requires GPU resources.
- * NSCC reserves the rights to allocate resources based on the project size, system availability, computational requirements, and other applicable factors.

Please provide the quarterly projection for the first 12 months:

	CPU core hours: (ASPIRE2A) ⓘ	GPU card hours: (ASPIRE2A - A100) ⓘ	GPU card hours: (ASPIRE2A+ - H100) ⓘ	CPU core hours: (ASPIRE2B) ⓘ	GPU card hours: (ASPIRE2B - H200) ⓘ
Q1	0	0	0	0	0
Q2	0	0	0	0	0
Q3	0	0	0	0	0
Q4	0	0	0	0	0

If your project is a multi-year project, please provide a yearly projection of the resources required for the subsequent years:

	CPU core hours: (ASPIRE2A) ⓘ	GPU card hours: (ASPIRE2A - A100) ⓘ	GPU card hours: (ASPIRE2A+ - H100) ⓘ	CPU core hours: (ASPIRE2B) ⓘ	GPU card hours: (ASPIRE2B - H200) ⓘ
2nd year	0	0	0	0	0
3rd year	0	0	0	0	0

Add
Delete

Your Request:

Calculation of CPU resource ⓘ

Provide a calculation to justify the CPU resource requested, including statistics of CPU core count per job, run time, wall time, and number of jobs. Leave blank if you do not request for CPU core hours.
 For example (please elaborate on the job types):
 Job type 1: (128 cores per job)*(100 hours) *(100 jobs) = 1,280,000 core hours
 Job type 2: (256 cores per job) *(24 hours)*(50 jobs) = 307,200 core hours

Calculation of A100 GPU resource ⓘ

Provide a calculation to justify the A100 GPU resource requested, including statistics of A100 GPU core count per job, run time, wall time, and number of jobs. Let us know if you do not request for GPU core hours.
 For example (please elaborate on the job types):
 Job type 1: (1 card per job) *(100 hours)*(100 jobs) = 10,000 card hours
 Job type 2: (4 card per job) *(24 hours) *(200 jobs) = 19,200 card hours

11. Approved projects will receive 100% of their requested HPC resources for the entire project duration. (For e.g., if the approved project has a duration of 3 years, the award will be given for 3 years. PI will not need to apply for annual renewals.)

4 Project Resources (Part 2)

Projects Portal



Welcome to the NSCC Projects Portal. This portal allows you to create an application, as well as to renew, view and update the deliverables for your existing projects. Please refer to the Projects Portal User Guide if you require assistance to navigate the portal.

ACTIONS

Request or view projects here

Announcement 1

Manage Project

Create Project

Logout

Calculation of H100 GPU resource ⓘ

Provide a calculation to justify the H100 GPU resource requested, including statistics of H100 GPU core count per job, run time, wall time, and number of jobs. Leave blank if you do not request for H100 GPU core hours.
For example (please elaborate on the job types):
Job type 1: (1 card per job) * (24 hours) * (100 jobs) = 2,400 card hours
Job type 2: (16 card per job) * (120 hours) * (10 jobs) = 19,200 card hours

Calculation of 2B CPU resource ⓘ

Provide a calculation to justify the 2B CPU resource requested, including statistics of CPU core count per job, run time, and number of jobs. Leave blank if you do not request for CPU core hours.
For example (please elaborate on the job types):
Job type 1: (192 cores per job) * (100 hours) * (100 jobs) = 1,920,000 core hours
Job type 2: (384 cores per job) * (24 hours) * (50 jobs) = 460,800 core hours

Calculation of H200 GPU resource ⓘ

Provide a calculation to justify the H200 GPU resource requested, including statistics of GPU card count per job, run time, and number of jobs. Leave blank if you do not request for H200 card hours.
For example (please elaborate on the job types):
Job type 1: (1 card per job) * (24 hours) * (100 jobs) = 24,000 card hours
Job type 2: (16 cards per job) * (120 hours) * (10 jobs) = 19,200 card hours

Total request for Project Storage (GB) on ASPIRE2A

50GB is the minimum requirement for storage

Calculation for storage request on ASPIRE2A

Does the ASPIRE 2A project require AI system access?

Yes No

AI GPUs are specialised nodes with fast local NVMe storage for large-scale AI/ML training and require separate queue/project access.

Total request for Project Storage (GB) on ASPIRE2A+

50GB is the minimum requirement for storage

Calculation for storage request on ASPIRE2A+

Total request for Project Storage (GB) on ASPIRE2B

50GB is the minimum requirement for storage

Calculation for storage request on ASPIRE2B

12. Remember to click "Save Draft" after completing each segment.

Back

Save Draft

Next

5 Summary

Projects Portal



Welcome to the NSCC Projects Portal. This portal allows you to create an application, as well as to renew, view and update the deliverables for your existing projects. Please refer to the Projects Portal User Guide if you require assistance to navigate the portal.

ACTIONS

Request or view projects here

Announcement 1

Manage Project

Create Project

Logout

Project Request Form

Please remember to complete and submit your application form before the end of the application window. If you wish to continue your application later, remember to click the "Save Draft" button.

1	2	3	4	5
Basic Information	Project Type	Project Deliverables	Project Resources	Summary

Your Request Summary:

Info	Q1	Q2	Q3	Q4	Total core / card hours	Total SU
CPU request:	0	0	0	0	0	0
A100 GPU request:	0	0	0	0	0	0
H100 GPU request:	0	0	0	0	0	0
CPU(2B) request:	0	0	0	0	0	0
H200 GPU request:	0	0	0	0	0	0

Resources Request for the 1st year

#You Requested:	ASPIRE2A	ASPIRE2A+	ASPIRE2B
CPU core hours	0	-	0 (2B)
GPU card hours	0 (A100)	0 (H100)	0 (H200)
Storage	- GB	- GB	- GB

Requirement Calculation

Calculation for CPU core hours:
Calculation for A100 GPU card hours:
Calculation for H100 GPU card hours:
Calculation for CPU 2B core hours:
Calculation for H200 GPU card hours:
Calculation for Storage ASPIRE2A:
Calculation for Storage ASPIRE2A+:
Calculation for Storage ASPIRE2B:
Does the ASPIRE 2A project require AI system access?
No

Project Information

Project description:

Project Significance:

Basic Information

Scientific Area:

Scientific Area - Others:

Software Application:

Organisation:

Type of computation:

project_start:

project_end:

Principal Investigator / Project Supervisor

Salutation:

Name:

Email:

Department:

Organization:

Contact:

Have you or your project member(s) used NSCC systems before?

Project Type

Project Deliverables

Note to Project Applicants:

- 1) Draft and late applications will not be considered. Please ensure that your application is submitted and not in draft.
- 2) Note that application results will be notified via the PI's respective Research Offices. Please do not refer to this project portal for project results.

I accept and agree to adhere to the terms and conditions stated in the NSCC Acceptable Use Policy (AUP).

13. Remember to click "Submit" after verifying that all information is accurate.

Projects Portal



Welcome to the NSCC Projects Portal. This portal allows you to create an application, as well as to renew, view and update the deliverables for your existing projects. Please refer to the Projects Portal User Guide if you require assistance to navigate the portal.

ACTIONS
Request or view projects here

Announcement 1

Manage Project

Create Project

Logout

Welcome, limkahyo

[Click here to view the latest announcements.](#)

Call for Research Projects

The Projects Portal currently only shows ongoing projects under the Call for Projects. Note that only the Project Applicant can see the projects listed here. If you are a project member, you will not be able to see the project listing.

Create Project Show entries

All 2

Submitted 2

Approved

Under Review

Action Required

Ready for Renewal

Revise

Rejected

Test 31 Mar 26 v2

limkahyo - Created Date 03-31-2026, 3 days ago

Application ID
#4422

Project ID
Pending

Project Status
SUBMIT

Requested Resources

Actions

[View](#)

14. Check that the Project Status is listed as "SUBMIT". Projects with a status of "REVISE" or "DRAFT" will not be considered.

Test 31 Mar 26

limkahyo - Created Date 03-31-2026, 3 days ago

Application ID
#4421

Project ID
Pending

Project Status
SUBMIT

Requested Resources

Actions

[View](#)

GPU (H200):

17920 (SU)

Storage (ASPIRE2B):

50 (GB)

NSCC Support for Users

1	Workshops & Clinics	
a)	ASPIRE 2A / 2A+ Intro Workshops (Mandatory for all new users)	Register via link https://help.nscs.sg/aspire2a/workshop/
b)	HPC Clinic (quarterly)	Look out for EDM to register
2	Online Guides & FAQs	
a)	NSCC Knowledge Hub	https://nscs.sg.github.io/
b)	Assessing the system, job submissions, file transfer, etc. ASPIRE 2A Quick Start Guide ASPIRE 2A+ Quick Start Guide	https://help.nscs.sg/aspire2a/faqs/ https://help.nscs.sg/wp-content/uploads/2024/06/ASPIRE2A-General-Quickstart-Guide-1.pdf https://help.nscs.sg/wp-content/uploads/ASPIRE2A-Plus-General-Quick-Start-Guide.pdf
c)	SRA policy	https://www.nscs.sg/srapolicy/
3	Consultation	
a)	Frontier Team	Send your queries to Projects Admin via projects-admin@nscs.sg

1. Call for Project

- There are 2 Calls for Project every year.
 - a) January – Application opens in October
 - b) July – Application opens in April
- For Calls schedule and other application details, please refer to [NSCC Singapore Call for Project](#)

7th Call for Project

Applications Open: 1 – 29 April 2026 (5pm)

Allocation: July 2026 onwards

2. Approval given for the entire project duration

- Approved projects will be allocated resources required for the **entire project duration**, i.e. multi-year project applicants do not need to reapply on a yearly basis.

3. Sufficient HPC compute budget

- Project Applicants must ensure that they have sufficient HPC compute budget for the entire project duration.

Contact NSCC Singapore via email projects-admin@nscs.sg for more information.

Thank you

1 Workshops & Clinics

- a) ASPIRE 2A / 2A+ Intro Workshops
(Mandatory for all new users) Register via link
<https://help.nscg.sg/aspire2a/workshop/>
- b) HPC Clinic (quarterly) Look out for EDM to register

2 Online Guides & FAQs

- a) NSCC Knowledge Hub <https://nscgsg.github.io/>
- b) Assessing the system, job submissions, file transfer, etc. <https://help.nscg.sg/aspire2a/faqs/>
ASPIRE 2A Quick Start Guide <https://help.nscg.sg/wp-content/uploads/2024/06/ASPIRE2A-General-Quickstart-Guide-1.pdf>
ASPIRE 2A+ Quick Start Guide <https://help.nscg.sg/wp-content/uploads/ASPIRE2A-Plus-General-Quick-Start-Guide.pdf>
- c) SRA policy <https://www.nscg.sg/srapolicy/>

3 Consultation

- a) Frontier Team Send your queries to Projects Admin via
projects-admin@nscg.sg

1. Eligibility & Resource Considerations

- ASPIRE2A or ASPIRE2A+ assignment is done by NSCC based on project requirement.
- For small/modest workloads, consider departmental or institutional resources.
- Include a **10% resource buffer** for debugging, restarts, and unforeseen issues.

2. CPU vs GPU Guidance

- **AI workloads:** GPUs preferred; pre/post-processing often CPU-only.
- **HPC applications:** mostly CPU; GPU offloading requires explicit porting.
- Check latest application versions for optimisations and GPU support.

3. Estimation & Benchmarking

- Use past performance data carefully; outdated software or hardware may mislead.
- Estimate CPU/GPU hours and storage accurately per workload.
- Benchmark and develop a workflow to improve efficiency and avoid resource wastage.

1. Training & Workshops

- Mandatory NSCC Introductory Workshops for 2A/2A+ users.
- HPC Clinic (quarterly) and Planning Workshop (post-project calls).
- Training enables faster time-to-solution and reduces resource wastage.

2. Resource Request Guidelines

- Avoid unjustified or imbalanced requests (e.g., GPU for non-GPU workloads or excessive storage/compute ratio).
- Align compute and storage requests with actual application needs.

3. Continuity & Handover

- Plan for human resource continuity to prevent disruptions.
- Ensure **proper handover** if key personnel leaves.

4. System Awareness

- Understand HPC hardware/software stack; system architecture affects performance.
- Attend training or consult documentation for guidance.

Frequently Asked Questions

S/N	SRA Questions
1	How long is the duration of the access? can I extend? Can i go for repeated project calls?
2	Which resource-planning and justification criteria are most important for a competitive Call for Projects application?
3	How to apply HPC source? what is the routine?
4	How to maximize chances of project approval
5	What if the resource awarded isn't enough to finish the project? Can I propose more in the middle of the project?
6	The acceptance rate of the projects applied
7	I would like to ask how many CPU and GPU resources we can apply for, and whether usage is free of charge or chargeable.
8	The required compute resources (GPU) is hard to accurately estimate, can we request the resources in stages, i.e more if needed?
9	What is the cost per GPU card hour for the H200 GPU?
10	What types of projects are funded? How to best estimate the computing resources for your project?
11	What should we input for the application and how to use the resources.
12	Can teaching-track faculty apply for NSCC resources for school's student research projects? May use around 2000 card hours.

S/N	Computational Questions
1	What are the best practices for deploying and fine-tuning open-source LLMs on NSCC GPU nodes?
2	Storage quotas, ASPIRE 2A+ H100 access for agentic evals (Layer C), Cost/SU estimates for extension to MD/FEP (GROMACS/GNINA)
3	I would like to discuss the most suitable CPU, GPU, and storage allocation for this project; best practices for running large-sc
4	How do I keep track of requested and consumed resources, given that the amount could be adjusted every quarter?
5	What is the token quota for parallel jobs? What is the estimated waiting time?
6	Recommended PyTorch/CUDA container images available on the system? Are there any further discounts or subsidies available?
7	Project setup and data transfer from past projects
8	How to budget properly
9	Computation of GPU hours, update of installed software to available stable versions.
10	How does the HPC performance compared to Google TPU?
11	What is the typical requirements/setup to run commercial software in NSCC?
12	Recommended checkpointing and job chaining strategy on ASPIRE2A to ensure continuity across jobs.

Strategic Resource Allocation Policy

Charging Policy

1. How to have 100% utilisation of GPU? If we have GPU hour, and only 50% is being used, how will we be charged?
2. What is the detailed charging scheme for NTU research staff?
3. Are there any subsidies or grants available for MOE Tier 1 seed projects?
4. How does the cost-effectiveness of NSCC compare to institutional HPC clusters?
5. Any discount for YISP user?

Application Processes

1. I would like to learn more about the NSCC resource allocation process and how researchers can effectively apply for computing resources.
2. Can durations be 1 year? How long can the project call be?
3. How to apply for the resource?
4. How to access if we have outside NTU/Singapore collaborators?
5. What computational resources I can apply for?

1) How do I check my monthly utilisation?

- The **myprojects** command provides detailed information about project usage, user/project-specific details, and historical data reporting with customizable date ranges.

-p : Fetch project details for a specific project ID.

-l: Show detailed project usage.

-s : Specify the start date (in YYYY-MM-DD format) for detailed usage reporting. Defaults to yesterday if not specified.

-e : Specify the end date (in YYYY-MM-DD format) for detailed usage reporting. Defaults to yesterday if not specified.

-h: Display help for the command.

- Can I use multiple options together?

Yes, you can combine options to refine your query. For example:

myprojects -p -l -s 2025-01-01 -e 2025-01-25

Source: <https://help.nscg.sg/aspire2a/faqs/#toggle-id-39>

2) How do I inform NSCC that I wish to update my quarterly projection?

- Retrieve your latest Annex A/D – Quarterly Projections and update accordingly.
- You may update your quarterly projection 1 month in advance before the new quarter commence.
- PIs may reduce or increase their projection.
- Email to projects-admin@nscs.sg (copy your RO)
- Lead time is 5-7 working days.
- Note that additional resource requests (i.e. more than the original approved amount in the Letter of Award) are subject to availability and approval.

3) What if my project is delayed?

- Update your Quarterly Projections by reducing or removing the compute requirements accordingly, and email to projects-admin@nscs.sg (copy your RO).
- Note that your storage will continue to be charged if you wish to continue to retain the storage for your data.

4) The usually invoice is every 6 months. What if I need the invoice earlier as I need to submit my claims earlier?

- Please inform your RO and submit the request to projects-admin@nscg.sg at least 2 months in advance.
- We will be able to issue an invoice based on your billing instructions.

5) What do I do if my project is ending before the project end date?

- Inform NSCC via RO if you are ending your projects before the project end date (at least 1 month in advance).
- Else, NSCC will continue to invoice for the rest of the resources in the quarterly projection.

6) What happens when a project ends?

- PIs will be requested to update their project deliverables.
- And when projects end:
 - The project quota will be set to zero (0) hours, and no jobs will be dispatched.
 - All project data will remain in the system for 30 days.
 - After 30 days, all project data will be archived.
 - All archived data will be retained for 5 months from the date of archival.
 - A charge of \$0.022/GB will be imposed for retrieval of archived data. This charge is inclusive of GST.
 - All data remaining in the system will be purged 6 months from the date of project expiry.
- Source: <https://help.nscg.sg/aspire2a/nscg-call-for-project/>

7) Who can I approach if I need help to estimate my compute resource requirements?

- Email projects-admin@nsc.sg, we will link you up with the Frontier team for assistance.

Thank you